

25 March 2021

HOSPITAL OPEN DAY A VIRTUAL SUCCESS

The Tweed Valley Hospital project brought the site of the new hospital to the local community at a virtual Open Day on Wednesday 24 March.

In a first for the project and Health Infrastructure NSW, the traditional community open day was reimagined as an online event that entertained and engaged the local community through a range of interactive materials.

The Open Day showcased the progress of the new hospital and addressed questions from the community through a live Q&A panel session, a virtual site tour video, site flyover, videos that share 'A Day In the Life' of project team members, and other new publications.

Project Director for Health Infrastructure, Jackie Hawkins said, "We would have loved to hold this event in person out on the hospital site; however due to COVID-19 restrictions, our team has worked hard to bring everyone along on the journey in the virtual world.

"We have created a virtual site tour experience for staff and the community to take a 'walk' around the site, hosted by Senior Executives from the Northern NSW Local Health District, Health Infrastructure and Lendlease," said Ms Hawkins.

"We also held a live panel session, with members of the project team responding to questions from community members, including topics such as local employment, University partnerships, staff education facilities, our consultation with the local Aboriginal community and the impacts of COVID-19 on the hospital design".

The online platform proved a huge hit, with staff and members of the community enjoying the flexibility of being able to access the materials at a time and place that suited them. There were almost 800 visits to the portal in the first two days, and the virtual site tour video was viewed more than 450 times.

The Open Day portal and all the materials will remain active until 5pm Wednesday, 6 April 2021. A video recording and summary document of the Q&A panel session is available on the site for those who were unable to attend on the day.

The Open Day portal can be accessed [here](#).

For more information about the Tweed Valley Hospital project, please visit the website at www.tweedvalleyhospital.health.nsw.gov.au